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Patient's comments Friends and Family test
November 2017

To call people faster.

I would like to be able to get an appointment without being on the phone for several hours.

Fantastic service. New receptionists are very good.

Can not think of any improvements needed. Very happy with the service.

More online appointments.

Absolutely nothing to improve.

Good service, thank you.

Service has improved loads.

Nothing comes to mind to improve.

Telephone lines less busy times.

. For an appointment still long time wait..

Availability of appointments can mean a long wait, waiting timed need reducing.

Service is good..

Toys for children in waiting area if there is a delay in appointment times.

Water in waiting area would be really helpful.

Answer the phone on time when you ring at 8:00 in the morning.

More facilities for children in the waiting room.

Should be able to get an appointment at any time rather than 8am.

Good service.

It took me one hour to book morning appointment. Then telephone call turned off after waiting over an hour. If I have option I will leave this medical practice. Rubbish!

Very good.

Very good.

Farzana and Laura were excellent. Understood my needs.

Create another entrance.

More GPs.

Happy with walk in appointment today. Feel like surgery is improving.

Service is being improved! Well done to management team.

The staff are the best. They always listen and try to solve our problems accordingly.